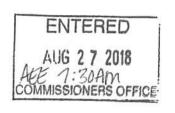
COMMONWEALTH OF KENTUCKY PUBLIC PROTECTION CABINET DEPARTMENT OF FINANCIAL INSTITUTIONS AGENCY CASE NO. 2018-AH-00038



DEPARTMENT OF FINANCIAL INSTITUTIONS

COMPLAINANT

VS.

CHECK INTO CASH OF KENTUCKY, LLC (Lic # 236-17)

RESPONDENT

AGREED ORDER

- 1. The Department of Financial Institutions ("DFI") is responsible for regulating and licensing entities engaged in the business of cashing checks and accepting deferred deposit transactions in accordance with the provisions set forth in KRS Chapter 286.9.
- 2. Check into Cash of Kentucky, LLC ("Respondent") is authorized to do business in Kentucky as a deferred deposit and check cashing licensee pursuant to KRS Chapter 286.9 (the "Act"), with an office located at 1995 Brownsboro Road in Louisville, Kentucky 40206 with Deferred Deposit License # 236-17. (ICIE#391367)
- 3. DFI conducted a routine examination of Respondent on March 27, 2018. During the examination, the DFI discovered that Respondent entered into four separate agreements with customers where the agreement was missing a signature from either the customer or from an authorized representative of the licensee. These actions are in violation of KRS § 2869.-100(13).
- 4. DFI possesses a range of administrative authority in addressing violations of the Act, including license revocation or denial, as well as the imposition of civil penalties in an amount up to \$5,000 per violation. *See* KRS 286.9-110; 286.9-991.
- 5. In this case, the DFI assessed a civil penalty against Respondent in the amount of **four thousand dollars** (\$ 4,000) for the above-described violations of KRS § 286.9-100(13).

- 6. In the interest of economically and efficiently resolving the violations described herein, and without Respondent admitting or denying the statements of fact and legal conclusions herein, DFI and Respondent agree as follows:
 - a. Respondent agrees to a civil penalty assessment in the amount of **four** thousand dollars (\$ 4,000) for the violations described herein;
 - b. Respondent agrees to and shall pay the total civil penalty assessed herein of **four thousand dollars** (\$ 4,000), which shall be due upon entry of this Agreed Order. The payment shall be in the form of a certified check or money order made payable to "Kentucky State Treasurer" and mailed to the Department of Financial Institutions, Attn: Non-Depository Division Agreed Order, 1025 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601;
 - c. Respondent agrees to make restitution, by check drawn on the Respondent's account, to all affected customers by refunding the service fees on the transactions that created the violations described herein and to maintain records consistent with KRS 286.9-074 that such refund checks were issued to the customers and were processed for payment by the customer; and
 - d. Respondent shall devote the time and resources necessary to ensure continual and full compliance with all statutory requirements set forth in KRS Chapter 286.9.
- 7. Respondent waives its right to demand a hearing at which it would be entitled to legal representation, to confront and cross examine witnesses, and to present evidence on its own behalf, or to otherwise appeal or set aside this Order.

Respondent consents to and acknowledges the jurisdiction of DFI over this matter
 and that this Agreed Order is a matter of public record and may be disseminated as such.

9. In consideration of execution of this Agreed Order, Respondent for itself, and for

its successors and assigns, hereby releases and forever discharges the Commonwealth of

Kentucky, DFI, Office of Legal Services, and each of their members, agents, and employees in

their individual capacities, from any and all manner of actions, causes of action, suits, debts,

judgments, executions, claims and demands whatsoever, known and unknown, in law or equity,

that Respondent ever had, now has, may have or claim to have against any or all of the persons or

entities named in this paragraph arising out of or by reason of this investigation, this disciplinary

action, this settlement or its administration.

10. By signing below, the parties acknowledge they have read the foregoing Agreed

Order, know and fully understand its contents, and that they are authorized to enter into and execute

this Agreed Order and legally bind their respective parties.

11. This Agreed Order shall constitute the Final Order in this matter.

IT IS SO ORDERED on this the 27

CHARLES A. VICE

COMMISSIONER

Consented to:		
This 24 day of fugust, 2018.	This 13th day of August, 2018.	
Signature:	By: The Man	
Name: Dorsey HALL	Giregory T. M. Madson, VP and Seene	
Title: Division Director -	Authorized Representative	
Now Depository Inst. Department of Financial Institutions	Check into Cash of Kentucky, LLC	
	Lic. 236-17	
ACKNOWLEDGEMENT		
STATE OFENNESSEE)		
COUNTY OF BOARD		
COUNTY OF BRADLEY)		
On this the 13th day of August	, 2018, before me Kathy Poster, the	
undersigned, GREGORY T.J. MADSON,	did personally appear and acknowledge	
himself/herself to be the authorized representative	of Check into Cash of Kentucky, LLC, Lic.	
236-17, and that he/she, being authorized to do	so, entered into and executed the foregoing	
instrument for the purposes therein contained.	PENNS S	
My Commis My Commission Expires:	sion Expires 2, 2019	
COUNTY COUNTY		
Notary Public Tour		
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CERTIFICATE OF SERVICE

I hereb	by certify that a copy of the foregoing Agreed Order was sent on this the 2^{\prime}	<u>1</u> day
of lugust	, 2018, by certified mail, return receipt requested, to:	

Check into Cash of Kentucky, LLC Attn: Jake Proffitt P.O. Box 550 Cleveland, Tennessee 37364

And by Hand-Delivery to:

Mr. Stuart D. Michael 1025 Capital Center Drive, Suite 200 Frankfort, KY 40601 Counsel for Department of Financial Institutions

Kentucky Department of Financial Institutions